

Unit 2 – working in health and social care



Learning Purpose

By the end of this lesson I will be able to remember.....

All: Identify the roles and responsibilities of people who work in the health and social care sector

Most: Explain the roles and responsibilities of people who work in health and social care

Some: Discuss the connections between the roles and responsibilities of health and social care workers and organisations.

Prior Learning:
Level 2 BTEC TECH Award

Key words:
Health care
Social Care
Doctors
Nurses
Midwives

Future Learning:

**Social Care workers
Responsibilities of
those who work in
H&SC**

What's the unit about?



- In this unit you will explore what it is like to work in the health and social care sector including the roles and responsibilities of workers and organisations.



How will I be assessed?



- This unit is an examination unit.
- 1 hours 30 minutes
- 80 marks in total
- The paper consists of 4 sections and each is based on a different short scenario which will explain a person and their situation.
- Each section consists of 2, 4, 6 and 8 marks.

Exam date:



Learning aims:

- A: The roles and responsibilities of people who work in the health and social care sector.
- B: The roles of organisations in the health and social care sector
- C: Working with people with specific needs in the health and social care sector.



Activity



Let's see how much we already know before we even start this unit!! We will return to Sheila at the end of the unit!! 😊

- Sheila is nearly 90 and now is quite frail. She lives alone in a ground floor flat and uses a wheelchair indoors. Sheila is on a very low income.
- What health and care services might help Sheila to live independently?





Case Study Scenario 4: Age-related Needs

Donald is 85 years old. He has been diagnosed with Alzheimer's disease by his GP.

Donald has become aggressive. His wife, Hilary, has become concerned that she cannot care for Donald at home because her arthritis is getting worse.

- 4 (a) State **two** healthcare professionals, other than a GP or occupational therapist, who could work with Donald.

(2)

What does the spec say?



Essential content

The essential content is set out under content areas. Learners must cover all specified content before the assessment.

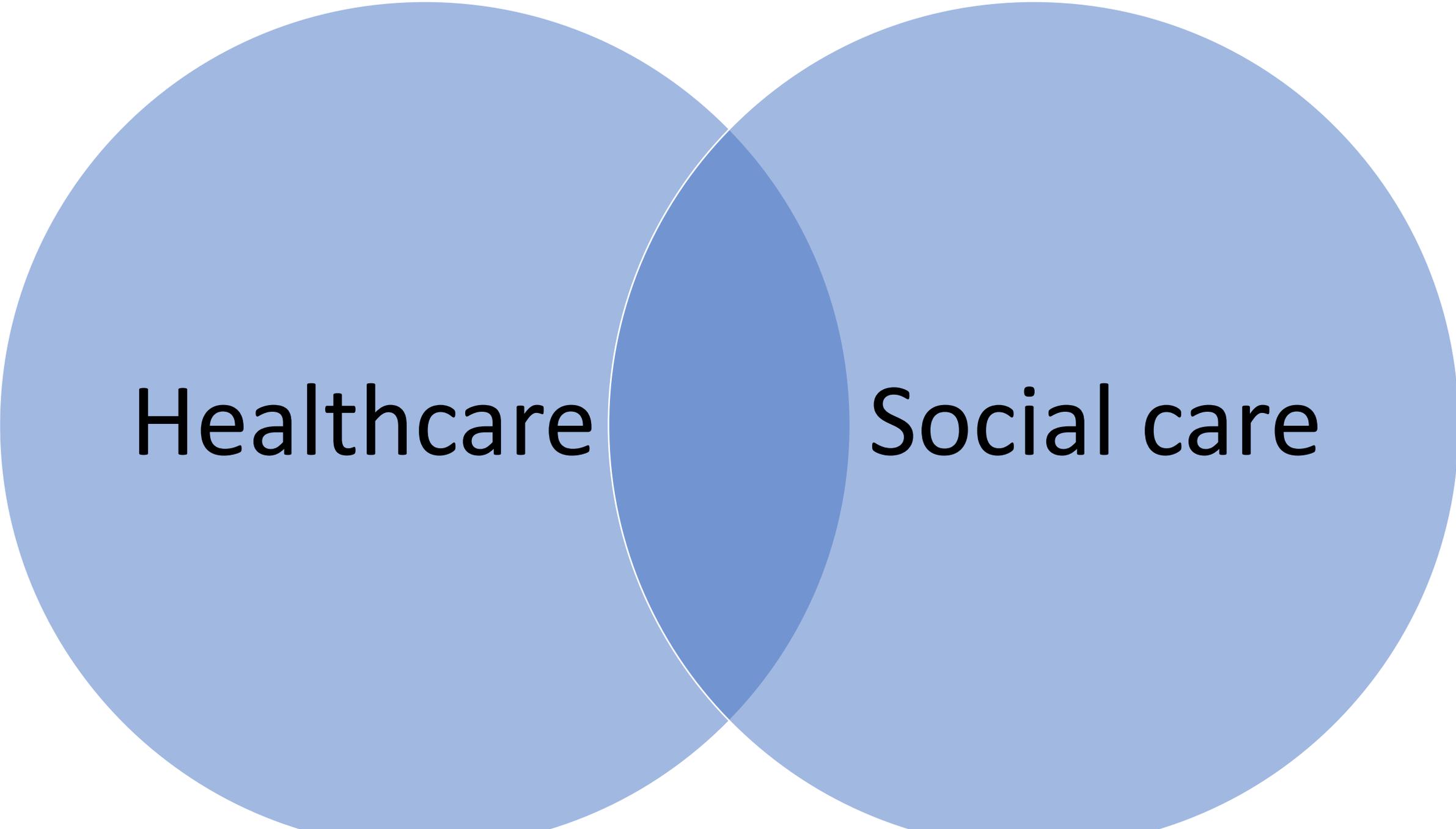
A The roles and responsibilities of people who work in the health and social care sector

A1 The roles of people who work in health and social care settings

Understand the roles of people who work in health and social care settings, to include:

- doctors
- nurses
- midwives
- healthcare assistants
- social workers
- occupational therapists
- youth workers
- care managers/assistants
- support workers.

These can be split into Health care and Social Care – Complete the Venn Diagram, adding in the different roles



A Venn diagram consisting of two overlapping circles. The left circle is labeled 'Healthcare' and the right circle is labeled 'Social care'. The overlapping area in the center is shaded a darker blue, while the non-overlapping areas are a lighter blue.

Healthcare

Social care

Health Care professionals



What is a doctor?



- Think about the last time you went to see a doctor, what did they do for you? What do you think their main responsibilities are?

Responsibility

Diagnose an individual's illnesses and ailments

Discuss and agree an individual's treatment plan

Prescribe appropriate medication or treatment

Monitor the impact of the agreed treatment



Health and social care



- Think about your GP surgery, how many preventative care and health education services are provided. Share this with each other, are there any differences?
- Vaccination programmes for people of all ages
- Health education and advice on issues such as smoking, alcohol consumption and healthy eating.



PREVENTION



Activity:



- What do you think the differences between a GP and hospital doctor are?
- Make a mind map to show what you think the main role of a hospital doctor is.

Key word: consultant a senior doctor normally based in a hospital who provides specialist expert healthcare support in their area of expertise.

Activity



- Consultants are normally known by the name of their specialist field, for example:

- _____ specialise in treating heart disease

Cardiologists

- _____ specialise in treating mental health problems

Psychiatrists

- _____ specialise in treating cancer

Oncologists

- _____ specialise in treating children

Paediatricians

- _____ specialise in treating older people

Geriatricians

- Geriatricians, psychiatrists, cardiologists, paediatricians, oncologists



Health and social care

Nurses



- The largest group of professionals working the health services.
- Many opportunities to specialise and to reach senior levels within the profession including the role of nurse consultant or nurse practitioner.

A nurse practitioner provides an expert consultancy service to patients and their carers. They contribute to the management and development of the care provision. They also undertake research and contribute to the education and training of other members of staff.

Nurses



- There are in total 9 disciplines of nursing that we need to know for our exam... how many can you think of?

Practice nurses	Children's nurses	Learning disability nurses	Neonatal nurses	Mental health nurses
Health visitors	Adult nurses	District nurses	School nurses	

- Ext: Create an anagram to remember the 9 disciplines: AMCLDNHPS



Midwives



- What is a midwife?
- It is a common myth that being a midwife means that all you do is work with babies, in actual fact it is the mother and families that you are working with the most. They help families prepare for parenthood and delivery of their babies.
- They may work in the hospital maternity units or within the community providing support at local clinics in GP practices, in women's homes and at children's centres.
- They play a central role in supporting women through all stages of pregnancy providing care before and after the birth.

- What support do you think women may need before and after the birth?



Health and social care

Healthcare assistants



- This job role is sometimes known as a nursing assistant or auxiliary nurse. These are people who you may encounter if you were to go to A&E for example. They work with the support of qualified healthcare practitioners and may conduct duties such as:
- Taking and recording pulse and temperature
- Taking patients to the toilet
- Making beds
- Washing and dressing patients
- Serving meals and assistance with feeding

Healthcare assistants may work in GP's, hospitals, nursing homes and community healthcare settings.



Health and social care

SECTION A

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario: Ill Health

Daniel was a baby when he was diagnosed with cystic fibrosis, which is a life-limiting genetic condition. His family were told that the main health concerns with this condition are lung and digestive system problems.

Daniel is now eight years old and his family support him to manage his condition. When the diagnosis was confirmed, Daniel began a support programme. Daniel's attendance at school has dropped as a result of his condition. He is now continuing with his support plan. However, Daniel's family are worried about how Daniel will manage his condition in school and also how he will manage it when he is an adult.

- 1 (a) Identify **two** other health and social care professionals, apart from the GP, who could work with Daniel.

(2)



Health and social care

What category? What role?



Key

Health Care Assistant



Care Assistant



Support Worker (Health)



Instructions

Using the worksheet, colour the boxes of job roles, using a colour coded key.

You can choose which colour you use for each role.

On the right is my example



Health and social care

Work in GP practices / hospitals / nursing homes

Will take observations like temperature, blood pressure, breathing rate and pain score

Helps to make and serve food and may assist with feeding if needed

Make the beds on a hospital ward

May work to support a hydrotherapist working to support a person's mobility using water

May work with one person intensively, empowering

Serve meals and assist with feeding in a hospital

Help with household tasks such as cleaning, laundry & shopping

May work with a family who have a child with profound disabilities, not just the child

Offer practical help to people who have difficulty with daily activities

Help with personal care in a patient's own home

Weigh and record weight of service users

Often work in supported or sheltered housing

Offers practical help with paying bills, writing letters and filling in forms

Often linked to healthcare or nursing assistants or physio assistants

Key

Health Care Assistant

Care Assistant

Support Worker (Health)



Work alongside qualified nurses and midwives

Work in people's homes, day centres, residential and nursing homes

Work with other allied health professionals such as OT's and Physiotherapists

Sometimes known as nursing assistants or auxiliary nurses

Will take pulse rate and record respiration rate

May liaise with other professionals on behalf of the service user

Work in GP practices / hospitals / nursing homes

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Key

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Care Assistant



Support Worker (Health)



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Extension: Documentary



24 hours in A&E

- Let's get ourselves thinking about what it is like to work in the health and social care profession.
- While you watch you must fill in the tally table as to how many times you see caring behaviours and what they are
- **Warning: This documentary is about cardiac arrest/ heart issues**

Behaviours	Tally
Smiling	
Open body language	
Promoting independence	
Preserving dignity	
Encouragement	
Active listening	

